

Log in Instructions

Register and Log In

When you click on the link to complete the online form, you will be directed to a Log In screen. If this is your first time using the Case Management System, you must register before logging in.

- If you have an AHLA User Name and Password, it will not work on this site. For security reasons, you need to create a separate User Name and Password for this system.
- There is no charge to register



AHLA Dispute Resolution Service

Important: Your AHLA user name and password will not work on this site. If you are visiting this site for the first time, please click on Register and create a new user name and password.

[Log In](#)
[Register](#)
[Forgot Password](#)
[Forgot Username](#)
[Change Password](#)

Sign In

User name:
Password:

Sign me in automatically

[Sign In](#)

3. Enter a User Name, Email Address, and Password

AHLA Dispute Resolution Service

Log In
Register
Forgot Password
Forgot Username
Change Password

Register

All fields required

Message Center:

Username:
Letters and numbers only. No special characters such as # or *

Check User

Email:

Password:
Min. 8 characters including 1 capital letter, 1 number, and 1 symbol other than & and ?
(e.g. “#1Neutral”)

Confirm Password:

Register Account

The password must comply with these instructions. It is the same password you will later use for accessing case information, so security requirements are high.

The user name may not contain special characters

4. Click on Log In

AHLA Dispute Resolution Service

Log In
Register
Forgot Password
Forgot Username
Change Password

Register

All fields required

Message Center: [The account has been created. Please click on "Log In" now to access the site.](#)

Username:


Check User Available

Email:

Password:

Min. 8 characters including 1 capitol letter, 1 number, and 1 symbol other than & and ?
(e.g. "#1Neutral")

Confirm Password:



5. Enter the new User Name and Password you just created and click on Sign In

AHLA Dispute Resolution Service

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- Log In
- Register
- Forgot Password
- Forgot Username
- Change Password

Sign In

User name:

Password:

Sign me in automatically



Once you are signed in, you can choose one of the three options below.

The screenshot shows the AHLA Dispute Resolution Service Case Management interface. At the top, there is a blue header with a user profile dropdown labeled 'fake name', a 'Browse Page' button, and the AHLA logo with the text 'Dispute Resolution Service'. Below the header is a 'Case Management' section with a 'Home' button. A 'Home' button with a house icon is also present in the left sidebar. Three red arrows originate from a single point above the three main buttons and point to each of them: 'File an Arbitration Claim', 'Request a Mediator', and 'Request a Hearing Officer'. Below these buttons is a 'My Claims' section with a search bar and a 'Search' button. A message below the search bar reads: 'No data was found for the selected view. Choose another view or modify your data selection criteria.' At the bottom of the page, there is a navigation bar with a 'Refresh' button, a list of icons, and pagination controls showing 'Page: 1 of 1 Go', 'Page size: 30 Ok', and 'Item 0 to 0 of 0'.

**Thank you for using the
AHLA Dispute Resolution Service**